Controlling Officer's Report

Programmes

31 March 2026.

Programme (1) Processing of Legal Aid Applications Programme (2) Litigation Services These programmes contribute to Policy Area 20: Legal Aid (Director of Administration).

Programme (2) Litigation Services
Programme (3) Support Services
Programme (4) Official Solicitor's Office

Detail

Programme (1): Processing of Legal Aid Applications

	2023–24	2024–25	2024–25	2025–26
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	136.0	143.0	142.6 (-0.3%)	150.6 (+5.6%)

(or +5.3% on 2024–25 Original)

Aim

2 The aim is to ensure that legal aid service is provided only to eligible applicants.

Brief Description

- 3 The Application and Processing Division and the Crime Section of the Litigation Division of the Department assess applicants' eligibility for legal aid and the financial contributions required of them towards the relevant legal costs.
 - 4 To qualify for legal aid, an applicant has to pass both the means test and the merits test.
- 5 Although an applicant's financial resources may exceed the prescribed financial eligibility limit, the Director of Legal Aid (the Director) may grant legal aid if a breach of the Hong Kong Bill of Rights Ordinance (Cap. 383) or an inconsistency with the International Covenant on Civil and Political Rights as applied to Hong Kong is an issue, or, in a criminal case, if the Director is satisfied that it is desirable in the interests of justice to do so.
- 6 For civil cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid on grounds of means or merits. For criminal cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid where appeals to the Court of Final Appeal are involved. Legal aid may also be granted to an accused or appellant by a Judge in certain circumstances even though such has been refused by the Director.
 - 7 The Department generally met the aim of the programme in 2024.
 - **8** The key performance measures in respect of processing legal aid applications are:

Targets

	Target	2023 (Actual)	2024 (Actual)	2025 (Plan)
Civil legal aid applications processed within				
three months from the date of application (%)	85	86	85	85

		2023	2024	2025
	Target	(Actual)	(Actual)	(Plan)
Criminal legal aid				
Appeals against sentence				
applications processed within				
two months from the date of	0.0	0.6	0.2	00
application (%)	90	96	83	90
Appeals against conviction				
applications processed within three months from the date of				
application (%)	90	92	95	90
Court of First Instance of the High	<i>7</i> 0	92	93	70
Court/District Court				
applications processed within				
ten working days from the date				
of application (%)	90	97	97	90
Committal proceedings				
applications processed within				
eight working days from the date				
of application (%)	90	97	95	90
		2023	2024	2025
		(Actual)	(Actual)	(Estimate)
Civil		(Actual)	(Actual)	(Estimate)
enquiries received		(Actual) 28 548	(Actual) 27 467	(Estimate) 27 500
enquiries receivedapplications received		28 548 9 558#	27 467 9 506#	27 500 10 000
enquiries receivedapplications receivedapplications processed		28 548 9 558# 9 634	27 467 9 506# 9 461	27 500 10 000 9 995
enquiries receivedapplications receivedapplications processedapplications processed applications pending decision as at end of year		28 548 9 558# 9 634 1 741	27 467 9 506# 9 461 1 786	27 500 10 000 9 995 1 790
enquiries received		28 548 9 558# 9 634	27 467 9 506# 9 461	27 500 10 000 9 995
enquiries received		28 548 9 558# 9 634 1 741 4 024	27 467 9 506# 9 461 1 786 4 028	27 500 10 000 9 995 1 790 4 200
enquiries received		28 548 9 558# 9 634 1 741 4 024	27 467 9 506# 9 461 1 786 4 028	27 500 10 000 9 995 1 790 4 200
enquiries received		28 548 9 558# 9 634 1 741 4 024	27 467 9 506# 9 461 1 786 4 028	27 500 10 000 9 995 1 790 4 200
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656	27 467 9 506# 9 461 1 786 4 028 630 3 588	27 500 10 000 9 995 1 790 4 200 630 3 590
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656	27 467 9 506# 9 461 1 786 4 028 630 3 588	27 500 10 000 9 995 1 790 4 200 630 3 590
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656	27 467 9 506# 9 461 1 786 4 028 630 3 588	27 500 10 000 9 995 1 790 4 200 630 3 590
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656	27 467 9 506# 9 461 1 786 4 028 630 3 588	27 500 10 000 9 995 1 790 4 200 630 3 590
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33	27 500 10 000 9 995 1 790 4 200 630 3 590
enquiries received		28 548 9 558# 9 634 1 741 4 024 674 3 656 799 36	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33	27 500 10 000 9 995 1 790 4 200 630 3 590 750 30
enquiries received applications received applications processed applications pending decision as at end of year legal aid certificates granted applications refused on means on merits appeals against the Director's decisions appeals heard applications received applications received applications processed applications pending decision as at end of year		28 548 9 558# 9 634 1 741 4 024 674 3 656 799 36 3 105 3 157 134	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33 3 459 3 456 137	27 500 10 000 9 995 1 790 4 200 630 3 590 750 30 3 460 3 455 140
enquiries received applications received applications processed applications pending decision as at end of year legal aid certificates granted applications refused on means on merits appeals against the Director's decisions appeals heard applications received applications received applications processed applications pending decision as at end of year legal aid certificates granted		28 548 9 558# 9 634 1 741 4 024 674 3 656 799 36	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33	27 500 10 000 9 995 1 790 4 200 630 3 590 750 30
enquiries received applications received applications processed applications pending decision as at end of year legal aid certificates granted applications refused on means on merits appeals against the Director's decisions appeals heard appeals allowed Criminal applications received applications processed applications pending decision as at end of year legal aid certificates granted applications refused		28 548 9 558# 9 634 1 741 4 024 674 3 656 799 36 3 105 3 157 134 2 459	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33 3 459 3 456 137 2 763	27 500 10 000 9 995 1 790 4 200 630 3 590 750 30 3 460 3 455 140 2 760
enquiries received applications received applications processed applications pending decision as at end of year legal aid certificates granted applications refused on means on merits appeals against the Director's decisions appeals heard applications received applications received applications processed applications pending decision as at end of year legal aid certificates granted		28 548 9 558# 9 634 1 741 4 024 674 3 656 799 36 3 105 3 157 134	27 467 9 506# 9 461 1 786 4 028 630 3 588 754 33 3 459 3 456 137	27 500 10 000 9 995 1 790 4 200 630 3 590 750 30 3 460 3 455 140

The numbers of applications received in 2023 and 2024 included 14 and three applications respectively from applicants who were subject to an Order made pursuant to Regulation 11 of the Legal Aid Regulations (Cap. 91A).

Matters Requiring Special Attention in 2025–26

- 9 During 2025–26, the Department will continue to monitor:
- the number of legal aid applications and the processing time;
- the effectiveness of the means-testing processes; and
- the use of mediation in legally-aided cases.

Programme (2): Litigation Services

	2023–24 (Actual)	2024–25 (Original)	2024–25 (Revised)	2025–26 (Estimate)
Financial provision (\$m)	1,237.6	1,433.2	1,236.9 (-13.7%)	1,403.4 (+13.5%)
				(or -2.1% on

2024-25 Original)

Aim

10 The aim is to discharge the Department's statutory duties relating to assignment and conduct of legal aid cases.

Brief Description

Assigning out and monitoring of cases

11 The Application and Processing Division and the Crime Section of the Litigation Division of the Department systematically monitor cases assigned to private practitioners.

In-house litigation

- 12 The Litigation Division conducts litigation on behalf of legally-aided persons. The work involves:
 - Civil litigation
- Personal injury and miscellaneous taking proceedings for legally-aided persons in respect of claims for common law damages for personal injuries and death and compensation under the Employees' Compensation Ordinance (Cap. 282), claims for seamen's wages, and claims for damages due to professional negligence; and
- Matrimonial taking or defending proceedings for legally-aided persons in respect of separation, dissolution or annulment of marriage or ancillary and other relief and wardship.
 - Criminal litigation
- representing legally-aided persons in committal proceedings in the Magistrates' Court, plea day proceedings in the District Court, and bail applications in the Court of First Instance; and
- acting as instructing solicitors for legally-aided persons in Court of First Instance cases, as well as in appeals before the Court of First Instance, the Court of Appeal and the Court of Final Appeal.
- 13 The Department generally met the aim of the programme in 2024.
- 14 The key performance measures in respect of assignment and conduct of legal aid cases are:

Indicators

	2023 (Actual)	2024 (Actual)	2025 (Estimate)
Assigning out and monitoring of cases			
Civil	2 100	2.257	2.520
new cases assigned	3 190	3 257	3 520
cases concluded	4 023	3 893	3 525
active cases as at end of year	12 739	12 103	12 100
Criminal	2 207	2.714	2 200
new cases assigned	2 387	2 714	2 290
cases concluded	2 378	2 577	2 285
active cases as at end of year	2 680	2 817	2 820
In-house litigation Civil			
Personal injury and miscellaneous	164	164	160
new cases assignedcases concluded	158	104	130
	344	381	410
active cases as at end of year	344	361	410
	534	494	520
new cases assigned			
cases concluded	485	580	580
active cases as at end of year	924	838	780
Insolvency	0		
new cases assigned∆	0		
cases concluded Δ	38	14	10

	2023 (Actual)	2024 (Actual)	2025 (Estimate)
active cases as at end of year			
pending issue of winding-up and bankruptcy			
order∆	0		_
pending realisation of assets Δ	32	18	10
Criminal			
new cases assigned	445	469	470
cases concluded	469	451	470
active cases as at end of year	101	119	120
active cases as at end of year	101	117	120
Damagas/costs recovered from all civil cases			
Damages/costs recovered from all civil cases amount of damages recovered (\$'000)	961,820	935,067	N.A.
	,	,	IV.A.
amount of costs recovered (\$'000)	359,425	383,868	N.A.

Δ The Protection of Wages on Insolvency Fund Board (PWIFB) has procured legal services from service providers to assist in handling winding-up and bankruptcy proceedings since 2023. Apart from those previously referred to the Department for issuing insolvency proceedings, the Labour Department (LD) has no longer referred new insolvency cases to the Department since 1 April 2023. As such, indicators on "new cases assigned" and "active cases pending issue of winding-up and bankruptcy order" removed as from 2024. As no new cases will be assigned, cases to be realised and eventually concluded each year will continue to drop until all inactive cases are dwindled to nil.

Matters Requiring Special Attention in 2025-26

- 15 During 2025–26, the Department will continue to monitor:
- the progress and expenditure of legal aid cases;
- the performance of assigned private practitioners and progress of assigned-out cases;
- the cost effectiveness of litigation services; and
- the outstanding insolvency cases pending realisation of assets.

Programme (3): Support Services

	2023–24 (Actual)	2024–25 (Original)	2024–25 (Revised)	2025–26 (Estimate)
Financial provision (\$m)	60.7	62.2	63.9 (+2.7%)	65.2 (+2.0%)
				(or +4.8% on 2024–25 Original)

Aim

16 The aims are to provide effective support services for processing applications and conducting legal aid cases and for increasing public understanding and awareness of legal aid services, and to review or make recommendations on legal aid policy to meet areas of perceived needs.

Brief Description

- 17 Support services include:
- Costing assessing costs, preparing bills of costs and attending taxation hearings;
- Enforcement taking action to enforce unsatisfied judgments and orders; and
- Public education organising or participating in activities to enhance the public's knowledge and awareness of legal aid services provided by the Department.
- 18 The Department assesses and makes payments to assigned solicitors and counsel, and effects payment of damages recovered to clients.
- 19 In the area of policy and legislation, constant effort is made to improve the practical working of the legal aid schemes; to increase the Department's efficiency and productivity; to make recommendations on any change in legal aid legislation; and to comment on other legislation which may have an impact on the provision of legal aid services.
- 20 It is not possible to specify quantitative measures and indicators for work on policy and legislation, as performance in such areas must be judged in qualitative terms.
 - 21 The Department generally met the aims of the programme in 2024.

22 The key performance measures in respect of support services are:

Targets

	Target	2023 (Actual)	2024 (Actual)	2025 (Plan)
Payment of damages or compensation to				
aided persons Interim payment				
payments processed within				
one month (%)	95	99	99	95
Final payment				
payments processed within	95	99	99	95
six weeks (%)	93	99	99	95
Payment to lawyers/experts/other parties				
Advance payment				
payments processed within	0.7	0.0	20	0.7
six weeks (%)	95	99	99	95
Balance payment payments processed within				
six weeks (%)	95	99	99	95
Indicators				
Indicators		• • • •	•••	
		2023	2024	2025
		(Actual)	(Actual)	(Estimate)
Insolvency				
cases for ex-gratia payment from		122		
Protection of Wages on Insolvency FundΨ		133	_	_
Costing				
taxation - court attendance		260	241	240
preparation of bills and objections		252	394	390
assessments made		8 249	8 172	8 170
Enforcement				
cases assigned		134	122	120
enforcement action taken		170	117	120
active cases as at end of year		159	164	165
amount of debts and costs recovered (\$'000)	•••••	3,665	7,884	N.A.

Ψ Indicator removed as from 2024. As mentioned in paragraph 14 above, the PWIFB has taken up the insolvency cases since 2023. No cases for ex-gratia payment are referred by LD to the Department for further handling starting from 2024.

Matters Requiring Special Attention in 2025–26

- 23 During 2025–26, the Department will continue to:
- promote public awareness and understanding of legal aid services;
- provide support to the Legal Aid Services Council and implement recommendations of the Council to improve the quality and efficiency of legal aid services;
- monitor the performance pledges on payments related to legal aid cases; and
- monitor the outstanding insolvency cases pending realisation of assets.

Programme (4): Official Solicitor's Office

	2023–24 (Actual)	2024–25 (Original)	2024–25 (Revised)	2025–26 (Estimate)
Financial provision (\$m)	17.2	19.0	18.0 (-5.3%)	18.8 (+4.4%)
				(or –1.1% on

2024–25 Original)

Aim

24 The aim is to provide representation to persons under a legal disability and to discharge the Official Solicitor's duties as prescribed by the Official Solicitor Ordinance (Cap. 416) (OSO) and other enactments.

Brief Description

- 25 Under the OSO, the Director is appointed the Official Solicitor.
- 26 The Official Solicitor plays an important role in safeguarding the rights of those under a legal disability (i.e. mentally incapacitated persons and minors). He is also the Official Trustee pursuant to the Trustee Ordinance (Cap. 29) and may also act as the Judicial Trustee if appointed by the Court.
- 27 Cases falling within the scope of the Official Solicitor's duties include wardship, adoptions, contempt cases, divorce and family cases, committee cases, Judicial and Official Trustee cases and grants of administration. A large proportion of the cases involving the work of the Official Solicitor includes representation of persons under a legal disability, representation of deceased persons' estates in litigation and management of a number of trust funds. Where so directed by the Court, the Official Solicitor undertakes investigations and reports on matters such as complex custody and/or access issues.
- 28 The Official Solicitor also provides, upon requests by other government bureaux or departments, advice on matters such as custody, adoption and representation of children and comments on legislation which may have an impact on the provision of services by the Official Solicitor's Office.
 - 29 The Department generally met the aim of the programme in 2024.
 - **30** The key performance measures in respect of the Official Solicitor's Office are:

Indicators

	2023 (Actual)	2024 (Actual)	2025 (Estimate)
new cases received	304	357	360
cases concluded	337	280	280
active cases as at end of year	608	685	765

Matters Requiring Special Attention in 2025-26

- 31 During 2025–26, the Official Solicitor's Office will continue to:
- enhance the efficiency and quality of its services; and
- promote understanding of the work of the Official Solicitor's Office by strengthening communication with other government departments, non-governmental organisations and legal practitioners.

ANALYSIS OF FINANCIAL PROVISION

Prog	gramme	2023–24 (Actual) (\$m)	2024–25 (Original) (\$m)	2024–25 (Revised) (\$m)	2025–26 (Estimate) (\$m)
(1)	Processing of Legal Aid Applications	136.0	143.0	142.6	150.6
(2)	Litigation Services	1,237.6	1,433.2	1,236.9	1,403.4
(3)	Support Services	60.7	62.2	63.9	65.2
(4)	Official Solicitor's Office	17.2	19.0	18.0	18.8
		1,451.5	1,657.4	1,461.4 (-11.8%)	1,638.0 (+12.1%)

(or -1.2% on 2024–25 Original)

Analysis of Financial and Staffing Provision

Programme (1)

Provision for 2025–26 is \$8.0 million (5.6%) higher than the revised estimate for 2024–25. This is mainly due to the increased provisions for salaries and operating expenses. There will be a decrease of one post in 2025–26.

Programme (2)

Provision for 2025–26 is \$166.5 million (13.5%) higher than the revised estimate for 2024–25. This is mainly due to the increased provision for legal aid costs. There will be a decrease of two posts in 2025–26.

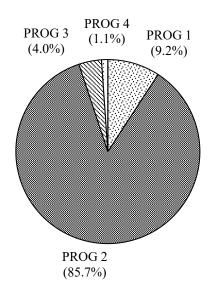
Programme (3)

Provision for 2025–26 is \$1.3 million (2.0%) higher than the revised estimate for 2024–25. This is mainly due to the increased provisions for salaries and operating expenses.

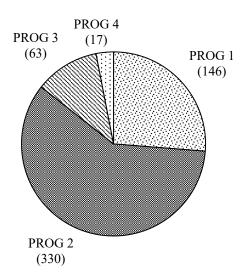
Programme (4)

Provision for 2025–26 is \$0.8 million (4.4%) higher than the revised estimate for 2024–25. This is mainly due to the increased provisions for salaries and operating expenses.

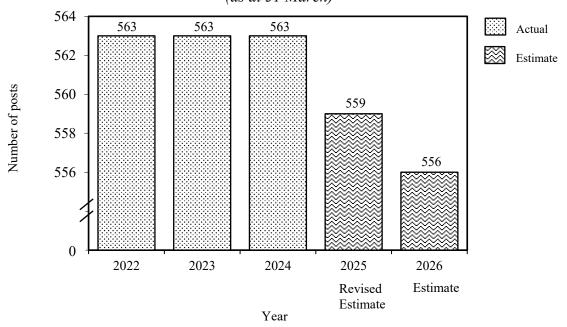
Allocation of provision to programmes (2025-26)



Staff by programme (as at 31 March 2026)



Changes in the size of the establishment (as at 31 March)



Sub- head (Code)		Actual expenditure 2023–24 **\cdot \cdot \	Approved estimate 2024–25 \$'000	Revised estimate 2024–25 \$'000	Estimate 2025–26
	Operating Account				
	Recurrent				
000	Operational expenses	381,613	401,483	400,438	420,199
208	Legal aid costs	1,069,929	1,255,920	1,061,000	1,217,800
	Total, Recurrent	1,451,542	1,657,403	1,461,438	1,637,999
	Total, Operating Account	1,451,542	1,657,403	1,461,438	1,637,999
	Total Expenditure	1,451,542	1,657,403	1,461,438	1,637,999

Details of Expenditure by Subhead

The estimate of the amount required in 2025–26 for the salaries and expenses of the Legal Aid Department is \$1,637,999,000. This represents an increase of \$176,561,000 over the revised estimate for 2024–25 and \$186,457,000 over the actual expenditure in 2023–24.

Operating Account

Recurrent

- **2** Provision of \$420,199,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Legal Aid Department.
- 3 The establishment as at 31 March 2025 will be 559 posts. It is expected that there will be a decrease of three posts in 2025–26. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2025–26, but the notional annual mid-point salary value of all such posts must not exceed \$309,357,000.
 - 4 An analysis of the financial provision under Subhead 000 Operational expenses is as follows:

	2023–24 (Actual) (\$'000)	2024–25 (Original) (\$'000)	2024–25 (Revised) (\$'000)	2025–26 (Estimate) (\$'000)
Personal Emoluments				
- Salaries	324,282	335,964	337,882	350,470
- Allowances	5,294	3,954	3,930	4,061
Personnel Related Expenses				
- Mandatory Provident Fund contribution	1,086	1,463	1,240	1,416
- Civil Service Provident Fund				
contribution Departmental Expenses	25,559	28,630	28,386	31,695
- General departmental expenses	25,392	31,472	29,000	32,557
	381,613	401,483	400,438	420,199

⁵ Provision of \$1,217,800,000 under *Subhead 208 Legal aid costs* is for expenses related to legal aid and Official Solicitor cases. The increase of \$156,800,000 (14.8%) over the revised estimate for 2024–25 is to cater for the anticipated increase in legal aid costs for both civil and criminal cases.